

## CURRENT FEES

(Round-trip rates)

*Pricing subject to change*

Senior Programs*	\$ 4.00
In-town	\$ 10.00
Intermediate	\$ 20.00
City/North	\$ 30.00
Adult Day Service	\$ 10.00
Grocery-Tues. & Thurs.	\$ 8.00

\*at Hamburg Senior Community Center  
& lunch site at Creekbend Apts.

**Fee payment is due at pick-up.**

**Cash or check is acceptable.**

For wheelchair riders, a companion or aide will be able to accompany rider at no charge.

Our dispatchers and drivers are just part-time and are willing to provide transportation in a safe and timely manner.

***Safety is our main concern, both for  
riders and drivers!***

The Town of Hamburg offers programs and activities for seniors at the Hamburg Senior Community Center (HSCC), 4540 Southwestern Blvd., and a therapeutic pool at 4150 Sowles Road.

**For more information,**

**Call 716-646-0665  
9:00am to 3:00pm**

**or**

**Visit our website:**

**[www.hamburg-youth-rec-seniors.com](http://www.hamburg-youth-rec-seniors.com)**

The Town of Hamburg is committed to providing that no person is excluded from participation in, denied the benefits of, or subjected to discrimination in the receipt of its services on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act of 1964 (Title VI). To request additional information or to submit a complaint, you may contact:

**Ms. Tara Rinaldi  
Director Of Personnel  
(716) 649-6111 x2386**



## **Senior Transportation Service**

**For Reservations or  
Information**

**716-646-1666**

**Dispatch hours:**

**9:00am to 4:00pm**

**Monday – Friday**

*(excluding Town holidays)*



The Town of Hamburg offers portal-to-portal transportation service for the elderly as well as adults with disabilities requiring wheelchair accessibility.

## Reservations -

- ◆ Medical appointments have priority.
- ◆ For medical appointments: may be made **up to one week** in advance.
- ◆ For non-medical appointments: must be made **24 hours** in advance.
- ◆ For Grocery Van and Lunch program: may be made **up to one week** in advance
- ◆ Grocery Van runs on Tuesdays & Thursdays

If you need to cancel or re-schedule your pick-up, please call dispatch 716-646-1666 as soon as possible.

## Service Areas -

- ◆ **Local** – within Hamburg Township
- ◆ **Intermediate** - south of Clinton Road (Rt. 354), Eden, Derby
- ◆ **City/North** – north of Clinton Rd., south of Sheridan Drive (Rt. 324)
  - \*All areas west of Transit Road\*

Note: Intermediate & City/North are for medical purposes ONLY.



We attempt to accommodate all riders' requests or circumstances.

There may be times when we are unable to do so, whether it be due to inclement weather, road conditions, or when riders have appointments beyond our hours of operation.



## General Rules -

- ◆ Drivers are not to enter into any residence beyond the immediate area inside the door as well as the entrance to apartment complex/medical building.
- ◆ You must be able to get into the vehicle under your own power. Drivers may assist you but are not to lift or support you.
- ◆ When in the vehicle:
  - ◊ Seat belts must be worn.
  - ◊ All riders are to remain seated while the vehicle is in motion.
  - ◊ Riders are to be courteous to the driver and other passengers.
  - ◊ There is to be no smoking, drinking or eating in the vehicle.
- ◆ **For Wheelchair users:**
  - ◊ At pick-up, wheelchair must be on ground level, if there is no ramp. Drivers are not to go up or down any steps with wheelchair.

